

Trostle, Sharon F. - DEP

From: stmarksrec@juno.com
Sent: Friday, October 12, 2001 12:08 PM
To: regcomments@state.pa.us
Subject: PN/CCR rule

2001 OCT 10 AM 10:54

REVIEW & REVISION

To Whom It May Concern,

I am writing in response to the PA-DEP's new Public Notification and Consumer Confidence Report Rules. These regulations are critical to letting all Pennsylvanians, particularly the vulnerable populations most at risk, to protect themselves from contaminants in their water that could make them sick.

I have the following concerns:

Public Notification Rule: I am concerned that the proposed rule will weaken some of the existing protections afforded to residents of Pennsylvania, in some cases actually delaying notification when our water is unsafe to drink.

Notification of the media within 24 hours: Under the proposed rule, it may sometimes be as long as 30 days before the public is notified that unhealthy levels of arsenic or some other cancer-causing chemicals have been found in their tap water. This is obviously unacceptable. Consumers should be informed of any violation of state drinking water standards as soon as possible so that they can take steps to protect their health. The quickest way to do this is to require that utilities notify local newspapers and the broadcast media of any Tier I or Tier II violation within 24 hours.

Use multiple methods of notification to reach people: While immediate notification of the media is important, using the media alone is not sufficient. Multiple methods of notification need to be utilized in order to reach all consumers of the water supply, particularly for the most serious violations (Tier I). In addition, using a posting as the only means of informing the public about a drinking water violation is not sufficient. Utilities should be required to use several of the available options for informing their consumers about potential threats to their health, especially for the most serious Tier I violations.

Send repeat notices of continued violations within 30 days: DEP's current proposal would allow utilities to wait up to 90 days before notifying consumers when violations of drinking water standards continue. Notices that the water continues to be unsafe should be sent out at least every 30 days to ensure that people continue to take precautions to protect their health.

Consumer Confidence Report Rule: I urge the EQB to include the following changes in the rule governing the annual water reports sent to customers.

Distribute the report to all consumers: Mailing reports only to bill-paying customers ignores a substantial portion of the population. Individuals who rent and don't generally pay water bills, which include lower-income people and the elderly, are often more vulnerable to water related health problems. However, most renters will never receive a report under the proposed rules. A recent survey of over 100 Consumer Confidence Reports from across Pennsylvania found several feasible and affordable for utilities to supply reports to all consumers. All utilities should be required to do so.

Name specific polluters by name: Water utilities are required to list known sources of contamination by name in the reports when "reliable"

information is available. I urge the DEP to define "reliable" in order to give clearer directions to utilities. I suggest that utilities be required to list specific sources of contamination when data from any of the following sources is available: source water assessments, sanitary surveys, the Toxic Release Inventory, Discharge Monitoring Reports or state or federal Superfund data. Utilities should use other information as available but these specific resources should be referenced in order to provide clear direction to utilities.

Provide health information for all detected contaminants: The proposed regulations only require utilities to include health effects language for detected contaminants that violate state or federal drinking water standards (with several exceptions for which additional health language is required). I believe that consumers should be provided health effects information for all detected contaminants. Again, several utilities in Pennsylvania have taken steps to include with information in their reports without causing public alarm or incurring additional costs.

Make available a full non-English translation of the report: The proposed regulations require systems that have a large portion of non-English speaking residents to include information in the appropriate language expressing the importance of the report and urging the reader to find someone to translate it. That is not sufficient. I believe that if a water utility serves a community where at least five percent of the population does not speak fluent English, the utility should be required to translate its CCR into that language. Further, it should place a prominent notice that language in the report sent to all consumers announcing the availability of the translated version. This is the only way to guarantee accurate information is provided to non-English speaking populations.

I appreciate the opportunity to comment, and look forward to a positive response from the Board and the Department.

Sincerely,

Richard Workowski
1162 Beverly Rd
PA 19046

Responses to MailBox RegComments as of 09-OCT-2001

Report Date: October 16, 2001 10:20:32 AM

<u>Name</u>	<u>Address</u>	<u>City</u>	<u>State</u>	<u>Zip Code</u>	<u>Email</u>
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Adam Savett	1202 Dogwood Circle	Blue Bell	PA	19422	asavett@hotmail.com
adrienne teodoro	634 stockton circle	ridley park	PA	19078	adteodor@marauder.millersville.e
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Allen Kerkeslager	833 Fairfax Road	Drexel Hill	PA	19026	akerkesl@rcn.com
Allyson Palinkas	444 N. 3rd St.	Emmaus	PA	18049	Frogger3841@hotmail.com
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Brian Murr	1567 Mount Gretna Rd	Elizabethtown	PA	17022	bmurr@starband.net
Bruce Bouchard	430 North Franklin Street	Hanover	PA	17331	bouchard@sun-link.com
Carol Donohoe	101 Spirit Ct	Blandon	PA	19510	cd625@aol.com

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<u>Name</u>	<u>Address</u>	<u>City</u>	<u>State</u>	<u>Zip Code</u>	<u>Email</u>
chris BOZARTH	PO BOX 39294	PHILA.	PA	19136	CHRISBOZARTH@MSN.COM
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D L Bostaph	408 Pasadena Dr	Erie	PA	16505	pyewackett40@webtv.net
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Donna Walter	421 N. Bethlehem Pike	Spring House	PA	19477-0265	donna.walter@tradenet.net
Edward Waxman	2677 Carnegie Road, Apt. 202	York	PA		erwaxman@yahoo.com
Elizabeth McCarthy					bamccary@kiski.net

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<u>Name</u>	<u>Address</u>	<u>City</u>	<u>State</u>	<u>Zip Code</u>	<u>Email</u>
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Jay Erb	1153 Temple Rd.	Pottstown	PA	19465	jayerb@yahoo.com

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<u>Name</u>	<u>Address</u>	<u>City</u>	<u>State</u>	<u>Zip Code</u>	<u>Email</u>
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<u>Name</u>	<u>Address</u>	<u>City</u>	<u>State</u>	<u>Zip Code</u>	<u>Email</u>
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<u>Name</u>	<u>Address</u>	<u>City</u>	<u>State</u>	<u>Zip Code</u>	<u>Email</u>
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randi morgan	28 Myrtle Hill Rd.	Sewickley	PA	15143	morgangarber@home.com

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<u>Name</u>	<u>Address</u>	<u>City</u>	<u>State</u>	<u>Zip Code</u>	<u>Email</u>
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Stacy Carter	75 Oliver Dr.	Palmyra	PA	17078	stacy_m_carter@yahoo.com

Responses to MailBox RegComments as of 09-OCT-2001

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<u>Name</u>	<u>Address</u>	<u>City</u>	<u>State</u>	<u>Zip Code</u>	<u>Email</u>
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Steven Senderling	1163 Beech Ct.	Yardley	PA	19067	Srs@concentric.net
Susan Gerken	458 Gail Drive	Nazareth	PA	18064	SGerken@aol.com
Susan J. Miller	1303 Hillside Avenue	Honesdale	PA	18431	jvcdp@voicen.net
Susan Shaw	21 Longpoint Lane	Rose Valley	PA	19063	susanshaw@home.com
Suzanne Lipkin	8822 Fairfield St.	Philadelphia	PA	19152	suziehita@hotmail.com
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Todd Clay	115 Kingsley St	Philadelphia	PA	19127	cityguy@ebates.com
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Walt Holdsworth	310 Legion Hts.	Eikland	PA	16920	Ironworker02@yahoo.com
Wendy Cummings	256 Ashford	Pittsburgh	PA	15229	wendetha@yahoo.com
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Wm. E. Baukey	623 wadsworth ave	Philadelphia	PA	19119	wmeb@juno.com



p.o. box 8477 harrisburg, pa. 17105-8477 * (717)787-4526

Environmental Quality Board

October 16, 2001

Mr. Robert E. Nyce, Executive Director
Independent Regulatory Review Commission
14th Floor, Harristown #2
333 Market Street
Harrisburg, PA 17120

RECEIVED
INDEPENDENT REGULATORY REVIEW COMMISSION
2001 OCT 17 AM 8:15

Re: Proposed Rulemaking – Safe Drinking Water (#7-368)

Dear Mr. Nyce:

The Environmental Quality Board has received comments regarding the above referenced proposed rulemaking from the following:

- | | |
|--------------------------|----------------------------------|
| 1. Marcie J. Wood | 13. Heather Sliwinski |
| 2. Nicole Yoder | 14. Ed Sliwinski |
| 3. Paul Fitzgerald | 15. Anne Kearney |
| 4. Erin C. Ritter | 16. Thomas P. Hezel |
| 5. Frederick K. Loomis | 17. Lynne M. Kleppel |
| 6. Sally Torres | 18. Ashley Harris |
| 7. Crystal Warman | 19. Robert Kernaghan |
| 8. Leo Sobolewski | 20. Phoebe McClain |
| 9. David Wright | 21. Kathleen & Brian Shelmerdine |
| 10. Mr. & Mrs. John Ward | 22. Resident |
| 11. Madeline Ayala | 23. Jen Zapf, Ph.D. |
| 12. Edalis Ayala | 24. O. Phillips (no address) |

These comments are enclosed for your review. Copies have also been forwarded to the Senate and House Environmental Resources and Energy Committees. Please contact me if you have any questions.

Sincerely,

Sharon F. Trostle
Regulatory Coordinator

Enclosure

9/26/01

Dear Environmental Quality Board,

Please strengthen Pennsylvania's rules about our right to know about the quality of our drinking water. Please require utilities to notify the media within 24 hours any time our water violates state standards and require them to use multiple methods to inform us so that everyone is sure to find out when their water is unsafe.

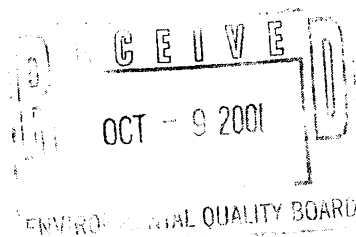
Also, please require utilities Consumer Confidence Reports to list health effects for all contaminants detected in our water, to list specific polluters by name when data is available, and have the CCR's sent to all customers, not just bill paying customers.

Thank you. I look forward to your response.

Sincerely,

Marcie J. Wood
1833 W. Tilghman St.
Allentown PA 18104

RECEIVED
2001 OCT 17 AM 10:15
RECEIVED

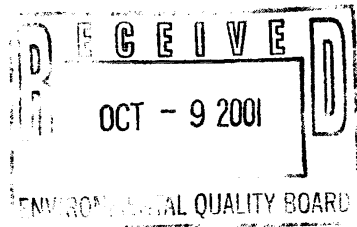


Nicole Yoder
519 St. George St.
Allentown, PA 18104

To The Environmental Quality Board,

I'm writing to tell you to strengthen PA's rules about our right to know about our water quality. I urge you to require that Consumer Confidence Reports list specific polluters by name when possible. List health effects for all contaminants detected in our water. They should also be sent to all customers, not just bill paying customers. Require utilities to notify the media within 24hrs any time our water violates state standards. And to use multiple methods.

Sincerely,
Nicole Yoder
Please respond



STATE 413013

10/10/01 10:00 AM



Environmental Quality Board

Require Utilities to notify the media within 24 hours any time our water violates state standards.

Require Utilities to use multiple methods to inform us when our water is unsafe.

Dave Starnes
129 S. Spruce St.
Birdsboro, Pa. 19508

RECEIVED
OCT 17 11 09 15

RECEIVED
OCT - 9 2001
ENVIRONMENTAL QUALITY BOARD

519 N. St George St
Allentown PA 18104
Sept 27, 2001

RECEIVED
OCT 17 AM 9:15

ALLTOWN PA 18104

Environmental Quality Board:

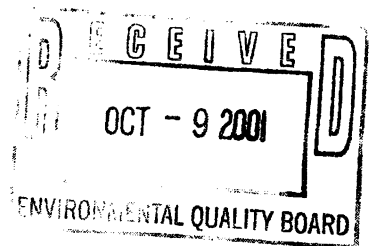
When you change the rules to notify us about our drinking water, please strengthen them, not weaken them.

Require utilities to notify the public 3 different ways within 24 hrs. of violation. Everyone should know about their drinking water, make sure all consumers get consumer confidence reports not just bill paying customers

Thanks for your time
Please respond

Erin C. Ritter

Erin C. Ritter



09/27/01 10:15

09/27/01

971 Bangor Rd
Nazareth, PA 18064
September 27, 2001

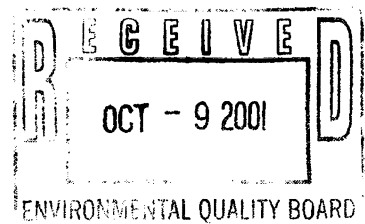
TO: Environmental Quality Board
PO Box 8477
Harrisburg, PA 17105-8477

I am writing regarding the comment period for the Public Notification Rule and the Consumer Confidence Report (CCR) Rule. Please strengthen PA's Rules in these areas. Specifically:

- Require utilities to notify the media within 24 hours any time our drinking water violates state standards
- Require utilities to use multiple methods to inform us when our water is unsafe. A single means of notification will miss too many people. Posting of a notice should not even be included as a method.
- Require that CCRs list health effects for all detects, specifically name polluters when those polluters are listed in Superfund lists, TRI or other reliable sources and are sent to all consumers, not just bill-payers.

Thank you for your consideration.

Sincerely,
Frederick H. Loomis D.



9/24/01

To whom it may concern:

Please them to strengthen Pennsylvania's rules about our right to know about the quality of our drinking water

Please require utilities to use multiple methods to inform us when our water is unsafe.

Sincerely,
Sally Torres
630 Weiser St.
Reading PA 19601
(610) 376-6505

RECEIVED
OCT 9 2001

PAVED THE QUALITY

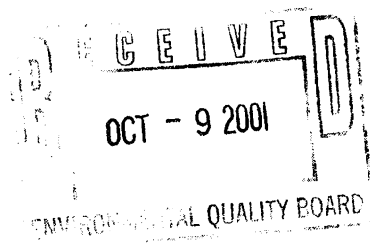
Dear Environmental Quality Board,

RECEIVED
2001 OCT 17 AM 8:31

I am writing you this letter to urge you to protect our right to know about what's in our drinking water. Our water is something so precious to all living kind. "Why go and allow contaminants into our water?"

You should require all utilities to notify the media with in 24 hrs. any time our water violates state standards, also use multiple methods to get this info. around. About Consumer Confidence reports - you should make sure that they are being sent to everybody, not just those who are bill-paying customer. When you vote on this Remember how important clean, safe drinking water is!!!

* Please Respond I would like to hear how you feel about our water.



Sincerely,

Crystal Warman

231 1/2 Franklin St. Rear
Weissport, PA 18235

ENVIRONMENTAL QUALITY BOARD

PO Box 8477

HARRISBURG, PA 17105-8477

RECEIVED

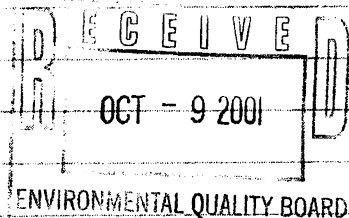
2001 OCT 17 AM 8:32

REQUIRE UTILITIES TO NOTIFY THE MEDIA WITHIN 24 HOURS ANY TIME OUR WATER VIOLATES STATE STANDARDS.

REQUIRE UTILITIES TO USE MULTIPLE METHODS TO INFORM US WHEN OUR WATER IS UNSAFE.

REQUIRE THAT CONSUMER CONFIDENCE REPORTS LIST HEALTH EFFECTS FOR ALL CONTAMINANTS DETECTED IN OUR WATER.

LEO SOBOLKOWSKI
416 S. 17TH STREET
READING, PA 19606



TO: Environmental Quality Board

Please strengthen rules on water by
requiring utilities to notify the media
within 24 hours any time our water
violates state standards

Best Rgs

David Wright
1002 Mueller Rd
Warminster PA 18974

1002 Mueller Rd
Warminster PA 18974
215-666-1111

RECEIVED
OCT - 9 2001
ENVIRONMENTAL QUALITY BOARD

2001 OCT 17 AM 0:32

RECEIVED

Mr. & Mrs. John Ward
213 Wisteria Rd.
Warminster, PA, 18974

Environmental Quality Board
P.O. Box 8477
Harrisburg, PA., 17105-8477

RE: Quality of our drinking water

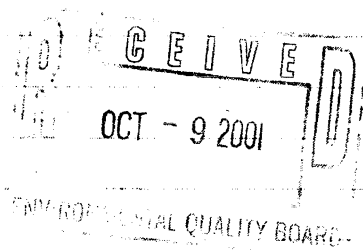
Require utilities to notify the media within 24 hours any time our water violates state standards.

Require utilities to use multiple methods to inform us when our water is unsafe.

Require that Consumer Confidence Reports list specific polluters by name when data is available.

Thank You,

Mr. & Mrs. J. Ward



9-14-01

Attn: Environmental Quality Board
P.O. Box 8477
Harrisburg, P.A 17105-8477

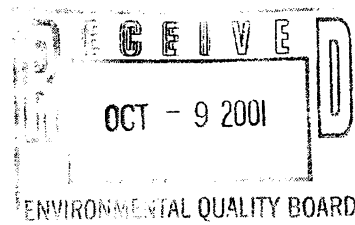
Dear Sir:

As a citizen of Pennsylvania, I am concerned about how pesticides can impact our health and environment. It is for this reason that I ask that Pennsylvania's rules about our right to know, be strengthened. That insist that Utilities be require to notify that media within 24hrs. anytime our environment or health are violated and are not meeting state standards of safety; that they use multiple methods of informing that public of pesticidal use and health risk that these pollutes can cause; and that the requirements of Consumer Confidence Report list specific polluters by name when data is available.

We, owe it to our children and the future generations that have yet to come; so that they too can enjoy the preservation of our natural resources.

Sincerely,

Madeline Ryala
1313 N. 13th St
Reading, PA 19604



9-14-01

Attn: Environmental Quality Board
P.O. Box 8477
Harrisburg, P.A 17105-8477

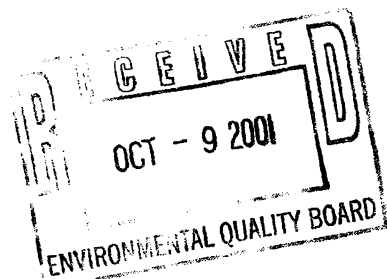
Dear Sir:

As a citizen of Pennsylvania, I am concerned about how pesticides can impact our health and environment. It is for this reason that I ask that Pennsylvania's rules about our right to know, be strengthened. That insist that Utilities be require to notify that media within 24hrs. anytime our environment or health are violated and are not meeting state standards of safety; that they use multiple methods of informing that public of pesticidal use and health risk that these pollutes can cause; and that the requirements of Consumer Confidence Report list specific polluters by name when data is available.

We, owe it to our children and the future generations that have yet to come; so that they too can enjoy the preservation of our natural resources.

Sincerely,

Edais Ayala
1313 N. 13TH ST.
Reading, PA. 19607

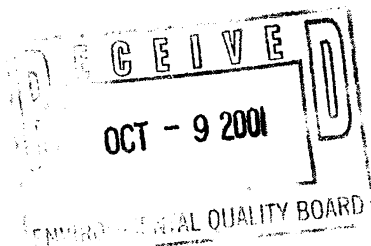


992 Marian Rd.
Warminster Pa. 18979

Environmental Quality Board

I feel Pennsylvanian's right to know about their quality of drinking water should be strengthened. Multiple methods to inform the public, such as utilities notifying the media within 24 hours, whenever water standards are not met. Consumer Confidence Reports should be sent to all consumers and not just bill paying customers.

Heath J. J. J.



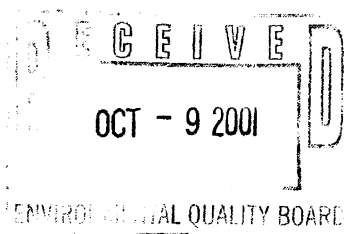
992 Marian Rd.
Warminster Pa. 18974

10/9/01
10:34
10/9/01

Environmental Quality Board

I feel Pennsylvanian's right to know about their quality of drinking water should be strengthened. Multiple methods to inform the public, such as utilities notifying the media within 24 hours, whenever water standards are not met. Consumer Confidence Reports should be sent to all consumers, and not just bill-paying customers.

Ed Slivinski



Anne Kearney
26 N. Wyoming Ave
Ardmore Pa. 19003

Sept. 26, 01

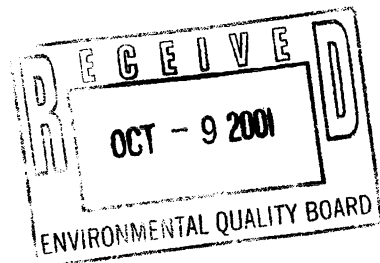
Dear Person on the Board,

I Request that you take action to strengthen Pa's rules about our right to know the quality of our drinking water. Please take the following actions:

- Require utilities to notify the media within 24 hours, at any time our water violates safety standards.
- Require that Consumer Confidence Reports list health effects for all contaminants detected in our water.

Regards,

Anne Kearney



To: Environmental Quality Board
PO Box 8477
Harrisburg, PA 17105-8477

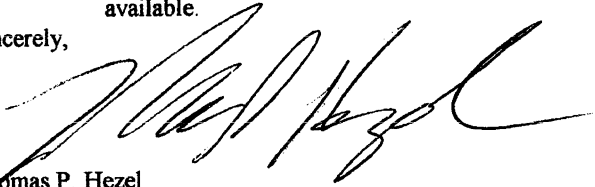
From: Thomas P. Hezel
55 Primrose Drive
Warminster, PA 18974

OCT 17 2001

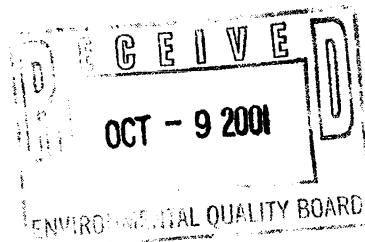
I am writing to inform you of my family's desire for you to strengthen Pennsylvania's rules about our right to know about the quality of our drinking water. Specifically, we would like the following laws enacted:

- Require utilities notify me within 24 hours any time our water violates state standards.
- Requires utilities use multiple methods to inform us when our water is unsafe.
- Require that Consumer Confidence reports list specific polluters by name when data is available.

Sincerely,



Thomas P. Hezel



To The Environmental Quality Board-

We, the residents of Pennsylvania, have a right to know about the quality of our drinking water. Pennsylvania should have some strong rules on how to notify the people who live here.

Here are some ideas on how to do that:

① mandatory notification from the utilities to notify the media within 24 hours when our water violates the state standards.

② By printing the name of the companies, specific polluters, and make the list available to the consumers.

③ When our water is unsafe the utilities must use multiple methods to inform us.

Gynne M Klippel
1134 Marion St
Reading, Pa. 19604-2150

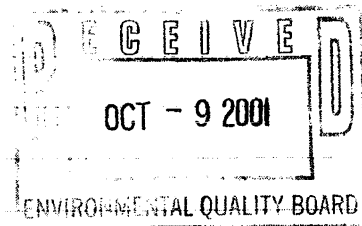
OCT - 9 2001

ENVIRONMENTAL QUALITY BOARD

Environmental Quality Board

Please strengthen PA's rule about our right to know about the quality of our drinking water. Require utilities to notify the media w/in 24 hrs. any time our water violates state standards. Require utilities to use multiple methods to inform us when our H₂O is unsafe and require that consumer confidence reports list health effects for all contaminants in our water.

Ashley Harris
1957A Hampden Blvd
Reading PA, 19604



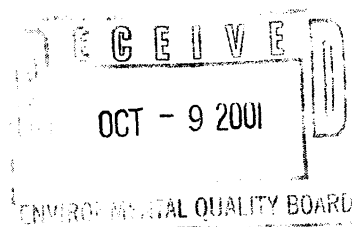
ENVIRONMENTAL QUALITY BOARD

P.O. BOX 8477
HARRISBURG PA. 17105-8477

TO WHOM IT MAY CONCERN;

I WOULD LIKE YOU TO REQUIRE
OUR UTILITIES TO NOTIFY THE MEDIA
WITH IN 24 HOURS ANY TIME OUR
WATER VIOLATES STATE STANDARDS

THANK YOU
ROBERT KERUAGHAN
WARMINGSTER PA.



OCT - 9 2001

ENVIRONMENTAL QUALITY BOARD

Environmental Quality Board,

Please help Protect and Strengthen my right to
Know the quality of my drinking water!

Require utilities to use Multiple Methods to
inform me when my water is unsafe.

I honestly don't think it would be hard for
them to Notify the Media within 24 hours of
a state standard violation. Unless of course
they aren't doing their jobs and don't notice
that soon. (I'll save that for the next letter.)

Oh, one more thing. Could you require the
utilities to, - In the Consumer Confidence Reports,
list the health effects for All the contaminants
in my water? I know that even if they aren't
violating standards, they can still effect my health.
Such as the case with (Arrr-snik) Arsenic.

1742 S. 2 street
Philly, PA

Thank so much.
♡ Phoebe McClain ☺

Environmental Quality Board
P.O. Box 8477
Harrisburg, PA 17105-8477

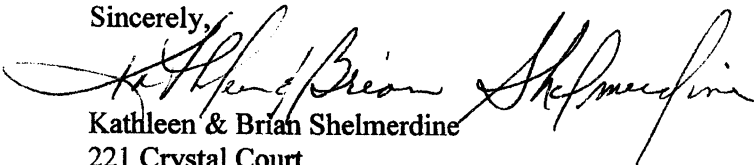
September 18, 2001

To Whom It May Concern:

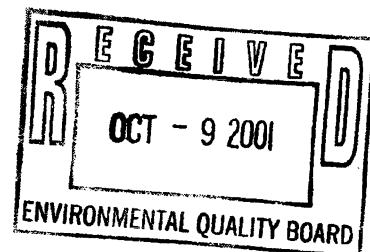
Please strengthen Pennsylvanian's rules about our right to know about the quality of our drinking water.

- Require utilities to notify the media within 24 hours any time our water violates state standards.
- Require utilities to use multiple methods to inform us when our water is unsafe.
- Require that Consumer Confidence Reports be sent to all consumers, not just bill-paying customers.

Sincerely,



Kathleen & Brian Shelmerdine
221 Crystal Court
Blue Bell, PA 19422



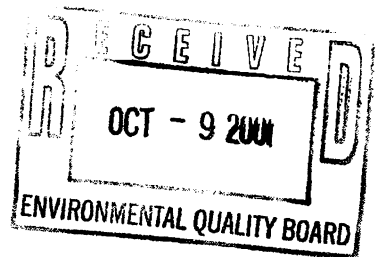
9/24/01

Dear Environmental Quality Board

Please strengthen PD's rules about
my right to know about the
quality of our drinking water.

Please require utilities to notify the media
within 24 hours any time our water
violates state standards

Michael R. Newman
7817 Poanok St
Phila Pa 19118

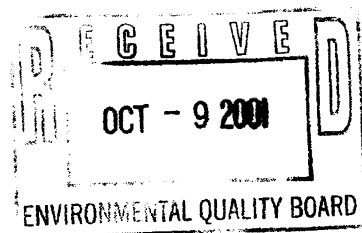


To: Environmental Quality Board

We support legislation to strengthen PA's rules about our right to know about the quality of our drinking water.

- Require utilities to notify the media w/in 24 hours any time our water violates state standards + use multiple methods to inform us when our H₂O is unsafe.
- Require that consumer confidence Reports list health effects for all contaminants detected in our water.


Jen Zapp, PhD
101 Rolling Rd.
Wynnewood PA
19094
(610) 896-7525

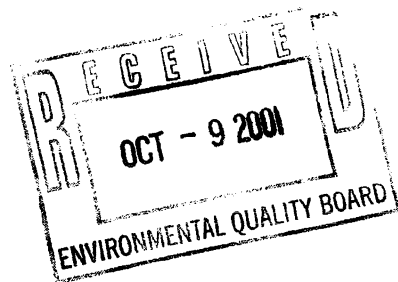


To Environmental Quality Board:

Please require utilities to notify the media within 24 hours any time our water violates state standards and use multiple methods to inform us when our water is unsafe.

Please require that Consumer confidence Reports list health effects for all contaminants detected in our water.

Sincerely, 





Original: 2214

p.o. box 8477 * harrisburg, pa. 17105-8477 * (717)787-4526

Environmental Quality Board

October 15, 2001

Mr. Robert E. Nyce, Executive Director
Independent Regulatory Review Commission
14th Floor, Harrisstown #2
333 Market Street
Harrisburg, PA 17120

Re: EQB Public Hearing (#7-368)

Dear Mr. Nyce:

The Environmental Quality Board (EQB) recently held a public hearing on the proposed Safe Drinking Water Amendments. The hearing was held in Wyomissing on October 9. Testimony and/or written statements were presented by the following:

1. Mike Sienkiewicz
2. Robert Wendelgass, Clean Water Action
3. Grace Paranzino (no written statement)
4. Joy Kaufmann, Pa. Council of Churches (no written statement)
5. Jan Keim (no written statement)
6. Karen Sergel (no written statement)
7. Mike Siegel (no written statement)
8. Aurel Arndt

Copies of the written statements submitted at the hearing are enclosed for your review. Verbatim transcripts will be forwarded at a later date. Please contact me if you have any questions.

Sincerely,

A handwritten signature in black ink that reads "S.F. Trostle". The signature is written in a cursive, slightly slanted style.

Sharon F. Trostle
Regulatory Coordinator

Enclosures

Environmental Quality Board Public Meeting/Hearing
Safe Drinking Water

Thank you for allowing me to speak this evening on the proposed amendments with new requirements for water systems in the Commonwealth. Please try to follow me and I think in the end what I've said will make sense. This is a subject that is easier to understand in written form.

There are 2,201 community water systems in the Commonwealth, 89% (1958) of this number have less than 1,000 connections. Roughly 50% of the 2,201 systems have less than 100 connections. The virtually all of the small systems rely on groundwater as opposed to the large systems which use surface water.

In the Technical Assistance Committee Center (TAC) Board minutes of January 25, 2001 they say, "The EPA did a cost analysis of the cost to benefit ratio that will be presented to the EQB. It is estimated that a CCR costs between 25 to 35 cents, which may or may not include mailing." I suspect a "Sin of Omission". In the section discussing costs the figure of \$950,000 is used but nothing else. Recently the EPA estimated the annual household cost for systems to take corrective action to lower the arsenic levels. In systems serving fewer than 10,000 people the average is \$38 to \$327 and the large systems will average between \$0.86 to \$32. When you take the two extremes there is a 37,923% difference or 380 times difference. With 50% of the systems having less than 100 connections, the 37,923% figure is valid to show the spread in costs between the few big systems like PA American and Phila Suburban and a Mom and Pop Manufactured Housing Community (MHC). In the vast majority of the very small systems, the water and sewer systems represent maybe 5% of the total responsibilities of the owners. Manufactured Housing Communities represent close to 50% of all the community systems and they are all very small systems. If you think 37,923% is a large number, wait until somebody starts figuring out the real costs for the nontransient noncommunity systems that are now coming under regulation.

Did you know that the EPA by law must review 5 unregulated contaminants every 5 years. What great built in job security. It's a given that at least 2 will be declared dangerous to our health even though we've been absorbing them all our life. If we take enough out of the water, we can really screw up our immune systems. This bureaucratic insanity has to stop.

In the beginning of the CCR's, the Governor refused to waive certain requirements for systems under 10,000 hookups regarding the notification process which would have eased the burden on small systems while not harming anyone. That was not addressed in these changes and the Governors decision reversed. In an MHC, posting a notice on the side of a cluster mail box or on the community bulletin board is the fastest way to get the word out, and you can't put the notices in the boxes without a stamp. The cost figure of \$0.25 to \$0.35 sure sounds like a big system number, the small system cost per connection for a CCR is most likely in the area of \$132.73 per connection. For a 50 connection system the cost range would be \$4,750 to \$6,636.50, 100 connections would range from \$9,500 to 13,273. Do I think these numbers are accurate? No, but I believe they are a lot closer to the real small systems costs than \$0.25 to \$0.35. If you use the hourly rates some other professions use, the real costs will most likely be in the top 50% of the cost range. These costs apply to 89% of all the community systems

On the translation issue for people who do not speak English, the majority of the TAC Board strongly pushed the idea that the DEP should supply a list of translation resources in the Commonwealth which would enable systems owners to give the list to residents who need the translations. The DEP

Environmental Quality Board Public Meeting/Hearing
Safe Drinking Water

wanted to shift the responsibility of having the translations done or finding sources to do the translations to the system owners. Other than a few large systems, the cost in time, energy and money is punishing to the small system owners. 37,923% is a big spread. Being the product of a father who came from Poland and learned to speak English and then taught it to other immigrants, and married to a woman who was a World War II Displaced Person (DP) from Estonia, who learned to speak English, I believe we are doing these people a disservice by not forcing them to learn to speak what should be the language of the land.

The small water and sewer systems need relief from the bureaucrats gone wild. The costs of all the unnecessary legislation and power control games by the EPA and DEP end up being paid for by those groups of citizens who can least afford it, the elderly and the poor. Small systems that purchase water in bulk from the large systems have their hands tied. If they try to meter for conservation purposes and to equability spread the usage costs, they can become subject to having to run (duplicate) the same tests that the water supplier has to do. Large systems such as Pennsylvania American Water Company have programs such as H2O-Help to Others, which they gear to customers at the 125% of poverty level who they directly bill and make a big deal about it. When challenged to offer it to more than the tip of the iceberg, they hide behind a battalion of Philadelphia Lawyers. Their attitude appears to be "It's a great PR tool, but don't expand it too much."

11% of the systems serve 80% of the people, it's the 89% of the systems that are very small, that get punished by the EPA and DEP just because they exist. Small systems are like the relative you talk in hushed tones about.

So, why did I put you through all of this?

First of all to make you aware of the two tiered system in the water and wastewater world in the Commonwealth which is being dealt with as a single problem. Small systems need relief

Secondly, to try to get your attention to force the waiver that the Governor refused to put through which would give a little relief and acknowledge that you understand that there is a difference. West Virginia did put it through, and it hasn't hurt anything, other than a little green PR.

Thirdly, to not allow the DEP with possibly the assistance of a large water company or two to transfer the CCR translation problem to the back of the small system owner. Make the DEP responsible for supplying a list of all the translation services in the Commonwealth as well as the proper notification language for all the various languages that are spoken in the Commonwealth, to system owners to hand out when a resident requests it.

Fourth, to ask you to challenge any information submitted to you to attempt to get all the facts on an issue. In the case of what we are discussing tonight, you haven't been given all the information. If the EPA broke down the Arsenic costs by large and small systems, wouldn't you think they had done that for the CCR, and if they hadn't, they might do it now, if requested? The end result is that you will saddle 89% of the systems with unnecessary expenses that Seniors and the poor will end up paying.

Fifth, although not mentioned above, the TAC letter which is referenced in the document, included a request to change the term "mobile home park" in the CCR's to "manufactured housing community". Please do that.

Environmental Quality Board Public Meeting/Hearing
Safe Drinking Water

Thank you for your time. Any questions?

Environmental Quality Board
Public Meeting/Hearing
Safe Drinking Water
October 11, 2011
1:00 PM



CLEAN WATER ACTION

**Testimony on Public Notification/Consumer Confidence Report Rules
October 9, 2001**

Good evening. My name is Robert Wendelgass and I reside at 33 East Abington Avenue, Philadelphia PA 19118. I am here to speak on behalf of Clean Water Action, a statewide environmental group with 60,000 members throughout the state.

Clean Water Action has worked extensively on drinking water issues, at the federal, state and local levels. We were active participants in the legislative process in 1995 that produced the new requirement for Consumer Confidence Reports (CCR's); and participated in the process during which EPA developed regulations for these reports. We have evaluated in excess of 250 CCR's from Pennsylvania water systems, issuing two studies reviewing these reports. We have also worked with several dozen utilities to review draft versions of their reports, providing suggestions to improve their readability and accuracy.

I am happy to be here tonight to share our comments and concerns about the proposed regulations. We will be submitting written comments before the November 7 deadline that will critique the proposed regulations in more detail; tonight, I would like to offer some general concerns about the proposals.

Clean Water Action's fundamental concern is that in several key areas, the new rules weaken, rather than strengthen, the public's right to know about the quality of their drinking water. In general, the regulations proposed by DEP follow the regulations or guidance issued by the EPA. However, Pennsylvania's existing Public Notification rules are already stronger than the current EPA rules. While the new proposal does include some improvements over the existing rules, there are several key areas in which the proposed rules weaken existing protections. We strongly oppose these weakening changes, and urge DEP to reverse them.

Former Governor Ridge's Executive Order gives state agencies the authority to adopt regulations stricter than federal minimums if they can demonstrate a clear reason for doing so. We believe there are a number of reasons to do so in this case.

- First, and foremost, Pennsylvania has a long history of problems with drinking water quality. For many years, we led the nation in the incidence of waterborne diseases. While this has dropped dramatically due to required improvements in filtration, that legacy has left a residue of public concern about drinking water that cannot be ignored. In addition, while the disease incidence has declined, problems with drinking water quality still persist. In 1999, 1,591 drinking water systems had 6,157 violations of MCL's or Treatment Techniques or had significant monitoring or reporting violations! While most of those were non-community systems, community water systems reported 140 violations of MCL's and Treatment Techniques and 309 had significant monitoring or reporting violations.
- Pennsylvania also has a significant portion of its population that is more vulnerable to

1933-A Tilghman Street, Allentown, PA 18104 ■ (610) 434-9223 ■ FAX (610) 434-5790
1201 Chestnut Street, Suite 602, Philadelphia, PA 19107 ■ (215) 640-8800 ■ FAX (215) 640-0930
100 Fifth Avenue, Suite 1108, Pittsburgh, PA 15222 ■ (412) 765-3053 ■ FAX (412) 765-1737
4455 Connecticut Avenue NW, Suite A300, Washington, DC 20008-2328 ■ (202) 895-0420 ■ FAX (202) 895-0438

waterborne illness. We are among the nation's leaders in the percent of our population who are elderly, and particularly, over 75 years of age. We have significant populations of people with compromised immune systems, including people with HIV/AIDS and those who have received organ transplants or undergone chemotherapy. And we have a significant population of small children and infants. All of these groups are at higher risk of waterborne illness and need fast, accurate information about problems with the quality of their water.

- Because of our industrial and mining heritage, and with the prominence of agricultural production in much of our state, much of the water we drink comes from sources that are polluted, not pristine. Millions of Pennsylvanians get their drinking water from rivers and streams that are considered "impaired" by pollution – by industrial or sewage discharges or by runoff from farms, mines or suburban developments. Others drink from aquifers that are contaminated by these same sources.
- Finally, adoption of regulations stronger than federal minimums would not be a new departure; it would be a continuation of existing practices. Pennsylvania's existing Public Notification Rule is stronger than the minimum EPA requirements in a number of areas. Given our history, our increased vulnerability and the existing threats to our water supplies, we believe that the rules should continue to exceed federal minimums in order to protect public health in the commonwealth.

Having outlined the reasons why we support strengthening of the proposed rules, let me indicate briefly the areas in which we believe changes should be made. I'll discuss the Public Notification Rule first, and then the Consumer Confidence Report rules.

Public Notification Rule:

We support several of the changes made in the PN rule. We support the requirement of a consultation with the state within 1 hour for conditions that could constitute an immediate danger to public health; and support inclusion of treatment technique violations for pathogenic bacteria in Tier 1. However, there are several areas in which the proposed rule should be strengthened.

Notification of the media within 24 hours: We believe very strongly that the public needs to be informed of violations of drinking water standards as soon as possible so that they may take action to protect their health. While we appreciate the reduction in time allowed for Tier 1 notices, we are concerned that the rule reduces the number of activities needed to notify the public. Under the existing rule, three methods of notification are required (notice to TV and radio and the print media within 72 hours, and mail to customers within 45 days). Under the new rule, just one form of notification must be used -- either notifying TV and radio outlets, posting notices or delivering notices within 24 hours.

There are similar changes in the rules regarding Tier 2 violations. Now utilities must notify the broadcast media within 7 days, print media within 14 days and then mail to customers within 45 days. Under the new rule, they must mail to customers within 30 days and notify the newspaper, post notices or provide copies of notices within 30 days. While we support the reduced time for mailing to customers, we are very concerned that under the proposed rules, it may sometimes be as long as 30 days before the public is notified that unhealthy levels of arsenic or some other cancer-causing chemical have been found in their tap water.

The simplest way to resolve these problems and improve our right to know when our water is unsafe to drink is to require all utilities to notify local newspapers and the broadcast media of any Tier 1 or Tier 2 violation within 24 hours. This would be simple and inexpensive for utilities to do; and would give people notice as soon as possible, empowering them to take steps to protect their health.

Use multiple methods of notification to reach people: While immediate notification of the media is important, use of any one method alone is not sufficient. Multiple methods of notification need to be utilized in order to reach all consumers of the water supply, particularly for the most serious Tier 1 violations. In addition, posting notices as the only means of informing the public about a drinking water violation is not sufficient. Utilities should be required to use several of the available options for informing their consumers about potential threats to their health, especially for the most serious Tier 1 violations.

Send repeat notices of continued violations within 30 days: DEP's current proposal would allow utilities to wait up to 90 days before notifying consumers when violations of drinking water standards continue. Notices that the water continues to be unsafe should be sent out at least every 30 days to ensure that people continue to take precautions to protect their health.

Provide translated notices: DEP's current proposal requires notices to include an announcement in a second language that a translated version of the announcement is available if an unspecified threshold of non-English speaking customers exists in a utility's service area. In the interests of getting information to consumers in a timely fashion, we suggest, if the threshold is exceeded, that the announcement sent to customers itself be translated into the additional languages. This would provide the information more quickly than if a person had to call the utility to have a second announcement sent to them. Also, since the text of the announcement is relatively short, it should be possible to include versions in several languages in one mailing. We would further suggest that such notices should be required when 5% of the utility's service area speaks a language other than English.

Consumer Confidence Report Rule:

We are pleased that the proposed rules address some of the issues we have previously raised with DEP. In several years of reviewing reports, we have seen a number of problems, including type size and format that made reports unreadable; additional language that contradicted or detracted from the message of the report; or blanket statements that "our water is safe". However, we urge the EQB to include the following changes in the rule in order to ensure that these reports are accurate, readable and informative.

Distribute the reports to all consumers: The proposed rule only requires that reports be mailed to customers, with a "good faith effort" to reach non-bill paying consumers. Mailing reports just to bill-paying customers ignores a substantial portion of the population, particularly the elderly and lower income renters who are often more vulnerable to water related health problems. Our recent survey of the second round of Consumer Confidence Reports from across Pennsylvania found an increasing number of utilities were distributing the report to all consumers. This

demonstrates that it is both feasible and affordable for utilities to supply reports to all consumers. All utilities should be required to do so.

Name specific polluters by name: Water utilities are required to list known sources of contamination by name in the reports when "reliable" information is available. We urge the DEP to define "reliable" in order to give clearer direction to utilities. Currently, most utilities are unclear what "reliable" data means and consequently ignore the requirement to list these sources. This in turn deprives consumers of information about the sources of the pollution that affects their drinking water.

We suggest that utilities be required to list specific sources of contamination when data from any of the following sources is available: source water assessments, sanitary surveys, the Toxic Release Inventory, Discharge Monitoring Reports or state or federal Superfund data. Utilities should use other information as available but these specific resources should be referenced in order to provide clear direction to utilities.

Provide health information for all detected contaminants: The proposed regulations only require utilities to include health effects language for detected contaminants that violate state or federal drinking water standards (with several specific exceptions). We believe that consumers should be provided health effects information for all detected contaminants. Again, several utilities in Pennsylvania have taken steps to include with information in their reports without causing public alarm or incurring additional costs.

Make available a full non-English translation of the report: The proposed regulations require systems that have a large portion of non-English speaking residents include information in the appropriate language expressing the importance of the report and urging the reader to find someone to translate it. That is not sufficient. We believe that if a water utility serves a community where at least 5% of its population does not speak English, the utility should be required to translate its CCR into that language. Further, it should place a prominent notice in that language in the report sent to all consumers announcing the availability of the translated version. This is the only way to guarantee accurate information is provided to non-English speaking populations.

As I noted earlier, we will be happy to provide additional comments in writing before the close of the comment period. On behalf of our members, and the millions of Pennsylvanians who drink publicly-supplied tap water, I encourage the DEP to improve the proposed rules in the areas I have mentioned, strengthening, not weakening, the public's right to know about the quality of the water they drink.

Thank you.

RECEIVED
DEPARTMENT OF ENVIRONMENTAL PROTECTION
MAY 16 11 09 AM '09

**Testimony to the Environmental Quality Board
on behalf of the American Water Works Association-Pennsylvania Section, the
Pennsylvania Municipal Authorities Association and the
Pennsylvania Water Utility Council regarding proposed regulation –
Chapter 109 (relating to Safe Drinking Water)**

Good evening. My name is Aurel Arndt. I am Chairman of the Pennsylvania Section of the American Water Works Association (AWWA) and President-Elect of the Pennsylvania Municipal Authorities Association (PMAA). My employer, Lehigh County Authority, is a member of the Water Utility Council (WUC), which includes representatives from the National Association of Water Companies-Pennsylvania Chapter, the Pennsylvania Rural Water Association and the Water Works Operators Association of Pennsylvania, in addition to AWWA and PMAA. This testimony is presented on behalf of all three organizations ("Organizations").

AWWA members include approximately 180 public and private utilities which operate community water supply systems that serve over 8,000,000 Pennsylvanians. Its membership also includes approximately 2,100 water supply professionals, including engineers, operators, managers and vendors in the water supply industry. PMAA members include 284 municipal authorities which provide drinking water to residents throughout Pennsylvania.

Generally, AWWA, PMAA and the WUC are supportive of the changes included within the proposed regulation. In particular, we believe the change to the lead and copper rule which allows water systems that have low lead and copper levels to immediately move to reduced three-year monitoring, thereby bypassing annual testing, is a positive step which does not compromise drinking water safety, yet allows water suppliers to save an estimated \$128,000 annually. Further, we recognize that many of these regulatory changes reflect recently adopted Federal regulations that Pennsylvania must enact in order to maintain primacy under the Safe Drinking Water Act (SDWA). We strongly support Pennsylvania primacy for the SDWA.

We have several comments on other matters within the regulation as follows:

Consumer Confidence Report (CCR)

General

These Organizations strongly support the requirement that community water systems prepare and provide an annual CCR to customers, allowing them to make informed public health decisions concerning the water they are provided. However, consistent with our position on SDWA regulations, we believe that the new CCR requirements should be no more stringent than the provisions of the Federal CCR rule.

Multi-Lingual Information

In the proposed rulemaking, the Department requests comments on a threshold which would trigger the provision of multi-lingual information. The proposed rulemaking cites Environmental Protection Agency (EPA) guidance that suggests a threshold of the lesser of 10% of the population or 1,000 people. We have several suggestions in that regard. First, we believe the 10% of the population level criteria should be dropped. The 10% requirement will be particularly onerous for small systems serving urban areas where the 10% threshold could trigger the multi-lingual requirement for non-English speaking populations of 100

persons or less. Every recent SDWA regulation promulgated by EPA has documented that the impact of regulations is felt disproportionately by small systems who have the fewest resources, financial and otherwise, available to comply with such requirements.

Second, owing to the difficulty of determining the number of non-English speaking residents, we also believe that the number of persons threshold should be increased from 1,000 to 2,500 persons. While census data provides information regarding the ethnic background of our population, it does not document which portion of that population is non-English speaking. Thus we are left estimating what portion, if any, of a particular ethnic group is non-English speaking. At best, this is a gross approximation.

Third, we should believe that the information required to be included in a multi-lingual form in the CCR should be limited to the notice of importance of the report and a contact, telephone number and address residents may obtain for additional assistance in obtaining a multi-lingual copy.

Finally, consistent with our comment below regarding the use of technology, software is currently available for use with websites which allows translation of English versions to a multi-lingual format. Such translation programs are available on the Internet and can be accessed along with the CCR report on the Worldwide Web, if the use of computer technology, as we propose below, is pursued.

Availability of Certain Information

Similar to the recent action by DEP in response to the September 11, 2001 terrorist attacks which deleted locational information on Pennsylvania water supplies from the DEP website, we believe that any requirement to identify sources of supply and other system facilities, and particularly their location, should be deleted from CCR requirements in order to better maintain and improve system security.

Technology

As technology continues to evolve, we believe that computer-based media should be considered an acceptable means for distribution of both CCR and public notification information other than Tier 1 and Tier 2 notifications. We believe considerable cost could be saved, making funding available for other safe drinking water needs. We propose that community water systems be allowed to include a notice of the availability of the CCR report in billing inserts and advertisement in a newspaper of general circulation and posting the CCR on a website as an alternative to mailing CCRs to all customers. The notification would include not only a notice of the availability of the CCR but the system's Web address, phone number and also the Web addresses of DEP, the Pennsylvania Public Utilities Commission and EPA for additional information about CCRs and drinking water programs.

To an increasing degree, Pennsylvania residents have access to computers and the Web at home, work, school and public libraries in their neighborhoods. For those who don't, written notification would allow other means of access, including mailing of such reports to those who make such requests.

Public Notification

General

We strongly support the recent changes to the Federal Public Notification Rule adopted by EPA, particularly its approach to establishing three tiers for public notification which links the timing of notices to the significance of the matter which gives rise to the need for a notice.

Multi-Lingual Information

We believe that provisions regarding the multi-lingual notification should match those established for the CCR to simplify administration. Consequently, our comments above regarding multi-lingual information also apply to public notification.

Consultation Process

We also support the inclusion of a consultation process with the Department rather than a list of more prescriptive state requirements. However, in order to make this process workable, we believe that the section regarding consultation shall specify that any additional notice requirements established pursuant to the consultation shall meet one of two criteria: 1) make the public notice process more effective than the measures specified in the regulation; or 2) make the process more efficient, while maintaining the same effectiveness, than the specified requirements. Further, we believe that, consistent with the spirit of consultation and cooperation, any additional requirements should be subject to the agreement of both the Department and the public water supply system. We believe these provisions will better assure that supplemental requirements will, in fact, provide additional benefit and avoid utilizing increasing more resources.

We thank the Board for this opportunity to comment on the proposed regulations and would be pleased to answer any questions or provide further information related to our comments or other matters that may arise as this regulatory process is pursued.

Contact Information:

Aurel M. Arndt
Lehigh County Authority
P.O. Box 3348
Allentown, PA 18106-0348
Phone: 610/398-2503
Fax: 610/398-8413
Email: aurelarndt@lehighcountyauthority.org

Tracy Sarris
PA-AWWA
1924 N. 2nd Street
1st Floor
Harrisburg, PA 17102
Phone: 717/230-8935
Fax: 717/230-8925
Email: tracysarris@paawwa.org

Jennifer Case
PMAA
1000 N. Front St.
Suite 401
Wormleysburg, PA 17043
Phone: 717/737-7655
Fax: 717/737-8431
Email: case@municipalauthorities.org



Environmental Quality Board

October 15, 2001

Mr. Robert E. Nyce, Executive Director
Independent Regulatory Review Commission
14th Floor, Harrisstown #2
333 Market Street
Harrisburg, PA 17120

Re: Proposed Rulemaking – Safe Drinking Water (#7-368)

Dear Mr. Nyce:

The Environmental Quality Board has received comments regarding the above referenced proposed rulemaking from the following:

- | | |
|-----------------------------------|--|
| 1. Wynton Butler | 13. Jeffrey Baker |
| 2. Paul M. Smith | 14. Cynthia A. Nertavich |
| 3. Hal Lanin | 15. Kristy Moyer |
| 4. Ms. Patti Haupt (no address) | 16. Gary Warren & Suzette Scott-Warren |
| 5. E. Alvarez | 17. Linda L. Sikorski |
| 6. J. A. Flick | 18. Jenny Bonhitah |
| 7. William Keyser | 19. Maryann Hill |
| 8. S. Rimby | 20. Wayne G. Nervik |
| 9. Laticia M. Johnson-Letterhouse | 21. Bruce E. Fox |
| 10. Cathy Daniels (no address) | 22. Tanya Styk |
| 11. Winter Bueno | 23. Michelle L. Nagy |
| 12. Robert Garrett | 24. Janet L. Mitchell |

These comments are enclosed for your review. Copies have also been forwarded to the Senate and House Environmental Resources and Energy Committees. Please contact me if you have any questions.

Sincerely,

Sharon F. Trostle
Regulatory Coordinator

Enclosure

9/13/01

To Whom it may Concern,

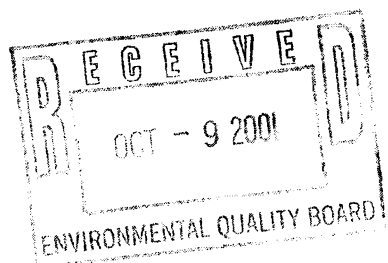
I am writing to request that utilities are required to notify the media within 24 hours any time our water violates state standards. Furthermore, I would like you to require reports that list the health effects for all contaminants found in the water.

Thanks

Wynton B. Burt

13001 11/02/01

13001 11/02/01



Environmental Quality Board
PO Box 8477
Harrisburg, PA 17105-8477

I would like to require utilities to notify the media, within 24 hours any time our water violates state standards.

Sincerely, Paul M Smith

RECEIVED
OCT 14 11 08 21
ENVIRONMENTAL QUALITY BOARD

RECEIVED
OCT - 9 2001
ENVIRONMENTAL QUALITY BOARD

10/2/2001

ENVIRONMENTAL QUALITY BOARD
P.O. Box 8477
HARRISBURG, PA 17105-8477

Dear Sirs + Madams,

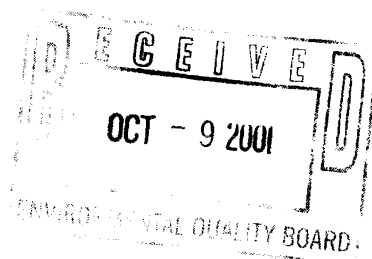
I am requesting that you strengthen PA's rules about residents' right to know about the quality of our drinking water. To that end please implement the following:

- REQUIRE UTILITIES TO NOTIFY THE MEDIA WITHIN 24 HOURS ANY TIME OUR WATER VIOLATES STATE STANDARDS.
- REQUIRE THAT CONSUMER CONFIDENCE REPORTS LIST HEALTH EFFECTS FOR ALL CONTAMINATES DETECTED IN OUR WATER
- REQUIRE UTILITIES TO USE MULTIPLE METHODS TO INFORM US WHEN WATER IS UNSAFE.

Thank you,



Alan Lavin
106 CARRIAGE DRIVE
BROSBORO, PA 19503

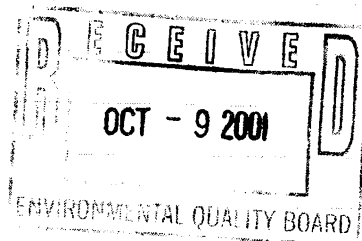


10/9/2001 10:21 AM

I think it should be mandatory
that the public be notified through the
media anytime our water falls below state
standards. I also feel Consumer Confidence Reports
be sent out to everyone who's water supply
affected.

Patti Maype

10/9/2001 11:03 AM



Reading, PA.

To Whom it may Concern

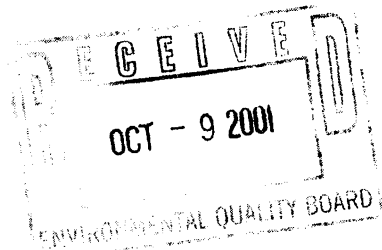
Strengthen Pennsylvania's rules
Requiring utilities to notify the
media within 24 hours anytime
our water violates state standards
and use multiple methods to
inform us when our water is
unsafe and require consumer
confidence Reports be sent to all
consumers, not just bill-paying
customers.

Att:

E. Alvarez

1133 Spring St.

Rdg. P.A. 19604

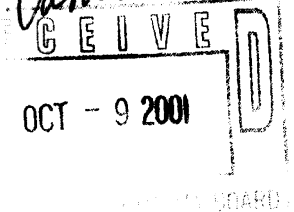


Dear Environmental Quality Board . 96. Oct. 3rd 2001

P.O. Box 8477 HARRISBURG, PA .

I am writing as a concerned citizen
when I ask. who does one contact
when you see and certain environmental
contaminators taking place. The people
here in Warminster who should be on the
leading edge of such watchfulness wouldn't
know pollution if they saw it -
None of these people have professional
status training of any caliber -
All they know is when its lunch time
and their next pay day -

I know of one pollution of ground water -
that is occurring as I write this letter -
who - do I contact - please have
some one call me - in re. this water con-
taminators



J. A. Flike
379 Elm St
WARMINSTER, PA
18974

Phone . 215-672-
1661
Thank You -

70 Environmental Quality Board

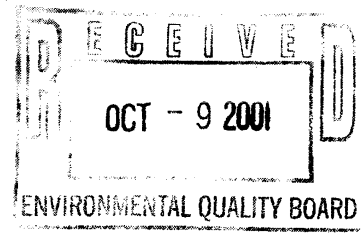
I would like to see the utilities be required to notify the media within 24 hours any time our water violates state standard.

Also require the utilities to use multiple methods to inform us when our water is unsafe.

Finally, require that Consumer Confidence Reports list health effects for all contaminants detected in our water. Thank You!

William Keyser
309 Fir Street.
Warminster, Pa.
18974

RECEIVED
OCT 15 21 02
2001



To Environmental Quality Board
PO Box 8477, Harrisburg Pa 17105-8477

Tell them to strengthen Pa. rules
about our right to know about the quality
of our drinking water

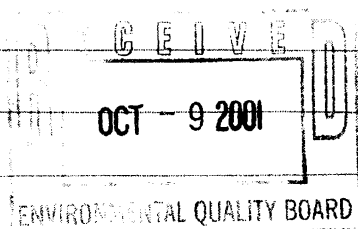
Require utilities to notify the media
within 24 hrs. any time our water
violates state standards

Require utilities to use multiple
methods to inform us when our water
is unsafe.

Require that consumer confidence
reports list health effects for all
contaminants detected in our water

Thank you

J Rimby
223 S Spruce St.
Burdock, Pa
19508



ENVIRONMENTAL QUALITY BOARD,

AS A CITIZEN OF THIS FAIR STATE OF PENNSYLVANIA I WILL REQUIRE THAT YOU HAVE UTILITIES TO NOTIFY THE MEDIA WITHIN 24 HOURS AT ANY TIME THAT OUR VIOLATES STATES STANDARDS. ALSO I REQUIRE YOU TO USE MULTIPLE METHODS TO INFORM US WHEN THE WATER IS UNSAFE AND LAST BUT NOT LEAST I REQUIRE THAT CONSUMER CONFIDENCE REPORTS LIST HEALTH EFFECTS FOR ALL CONTAINMENTS DETECTED IN OUR WATER.

SIGNED

LATICIA M JOHNSON-LETTERHOUSE

Laticia M Johnson Letterhouse
1633 Mulberry St
Pdgs. PA 19604

RECEIVED
OCT 15 2001

RECEIVED
OCT - 9 2001
ENVIRONMENTAL QUALITY BOARD

ATTENTION

ENVIRONMENTAL QUALITY BOARD
PO BOX 8477
HARRISBURG, PA 17105

I REQUIRE UTILITIES TO
NOTIFY THE MEDIA WITHIN
24 HRS ANY TIME OUR WATER
VIOLATES STATE STANDARDS.

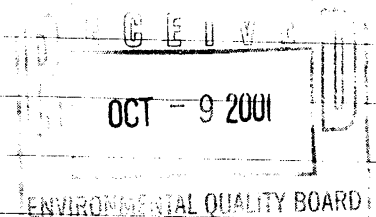
I REQUIRE UTILITIES TO USE
MULTIPLE METHODS TO
INFORM US WHEN OUR
WATER IS UNSAFE.

I REQUIRE THE CONSUMER
CONFIDENCE REPORTS LIST
HEALTH EFFECTS FOR
ALL CONTAMINANTS DETECTED
IN OUR WATER.

THANK YOU
CRISTY BAUELS

2001 OCT 16 AM 8:37

REVIEW COMMISSION



ATTN: ENVIRONMENTAL Q.A. BOARD
P.O. BOX 8477, HARRISBURG PA. 17120

REQUIRE UTILITIES TO NOTIFY THE MEDIA
WITHIN 24 HOURS ANY TIME OUR WATER
VIOLATES STATE STANDARDS.

REQUIRE UTILITIES TO USE MULTIPLE METHODS
TO INFORM US WHEN OUR WATER IS UNSAFE.

REQUIRE THAT CONSUMER CONFIDENCE REPORTS LIST
HEALTH EFFECTS FOR ALL CONTAMINANTS DETECTED
IN OUR WATER.

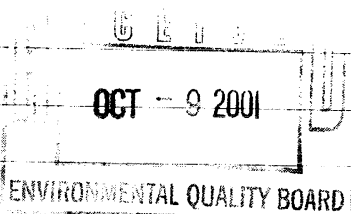
Sincerely
Winter Buend

WINTER BUEND

P.O. BOX 13031

READING, P.A. 19612

2001 OCT 16 AM 8:37
RECEIVED
REVIEW FOR DISCUSSION



2001 OCT 16 11 8:37

RE NEW YORK STATE

525 West Second Street
Birdsboro, PA 19508

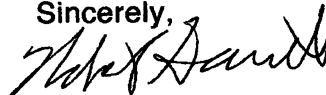
Environmental Quality Board
PO Box 8477
Harrisburg, PA 17105-8477

Environmental Quality Board:

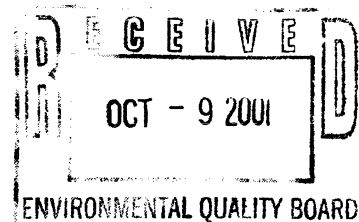
This letter is to urge you to strengthen Pennsylvania's rules about the quality of our drinking water. Specifically, I request that you:

1. Require utilities to notify the media within 24 hours any time our water violates state standards
2. Require utilities to use multiple methods to inform us when our water is unsafe
3. Require that Consumer Confidence Reports list specific polluters by name when data is available

Sincerely,



Robert Garrett



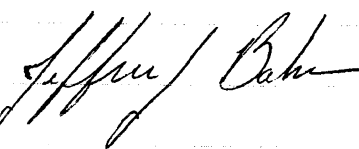
Environmental Quality Board
PO Box 8477
Harrisburg, PA 17105-8477

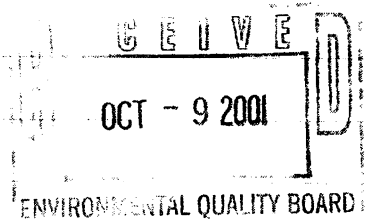
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2001 OCT 16 AM 8:37

PA
REVIEW COMMISSION

I want the rules about Pennsylvania's right to know about the quality of our drinking water strengthened.

- Require utilities to notify the media within 24 hours anytime our water violates standards
- Require utilities to use multiple methods to inform us when our water is unsafe.
- Require that consumer confidence reports list specific polluters by name when data is available.

Sincerely,
Jeffrey Baker, 
4 Mansion Ct. East
Birdsboro, PA 19508



TO ENVIRONMENTAL QUALITY BOARD,

IM WRITTING TO YOU TO ASK YOU TO STRENGTHEN THE PENNSYLVANIA'S RULES ABOUT OUR RIGHTS TO KNOW ABOUT THE QUALITY OF OUR DRINKING WATER.

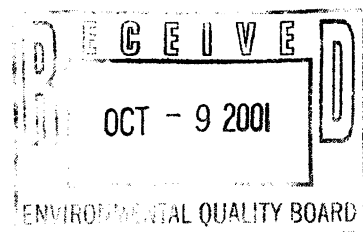
- REQUIRE UTILITIES TO NOTIFY THE MEDIA WITHIN 24 HOURS ANY TIME OUR WATER VIOLATES STATE STANDARDS.
- REQUIRE UTILITIES TO USE MULTIPLE METHODS TO INFORM US WHEN OUR WATER IS UNSAFE.
- REQUIRE THAT CONSUMER CONFIDENCE REPORTS LIST HEALTH EFFECTS FOR ALL CONTAMINANTS DETECTED IN OUR WATER

THANK YOU!

CYNTHIA A. NERTAVICH
1133 PERRY ST.
READING PA

19604

RECEIVED
OCT 16 11 08 AM
ENVIRONMENTAL QUALITY BOARD

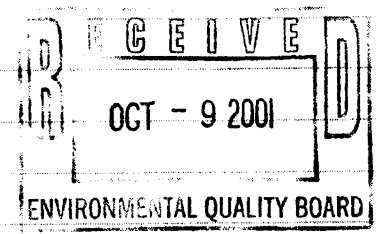


Kristy Moyer
2229 Raymond Ave
Reading PA 19605

RECEIVED
OCT 9 2001
ENVIRONMENTAL QUALITY BOARD

Environmental Quality Board
PO Box 8477
Harrisburg PA 17105-8477

Rep. Art Mirshay
Main Capitol
Harrisburg PA 17120



Please strengthen PA's rules about
the quality of our drinking water.

Require utilities to notify the media
w/in 24 hrs. any time our water
violates state standards.

Require utilities to use multiple
methods to inform us when our
water is unsafe.

Require that Consumer Confidence
Reports list health effects
for all contaminants detected
in our water.

Thank you!

GARY S. WARREN &
SUZETTE G. SCOTT-WARREN

1532 Birch Street
Reading, PA 19604
(610) 373-5330 hm
(610) 206-7859 wk

iriemonjamaica@msn.com;
gwarren@phlyins.com

September 14, 2001

Environmental Quality Board
P.O. Box 8477
Harrisburg, PA 17105-8477

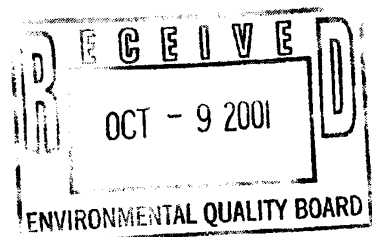
Dear fellow statesman,

We insist that you strengthen Pennsylvania's rules about our right to know of the quality of our drinking water. Utilities **must** notify the media within 24 hours **any** time our water violates state standards. Utilities **must** use multiple methods to inform us when our water is unsafe. Consumer Confidence Reports **must** list health effects for **all contaminants** detected in our water.

Sincerely,



Gary S. Warren &
Suzette G. Scott-Warren



09/18/01

TO:
ENVIRONMENT QUALITY BOARD
PO BOX 8477
HARRISBURG, PA 17105-8477

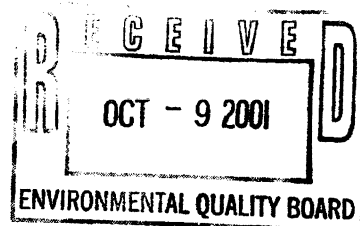
PLEASE STRENGTH PENNSYLVANIA'S RULES ABOUT OUR RIGHT TO KNOW ABOUT THE QUALITY OF OUR DRINKING WATER.

- * NOTIFY UTILITIES TO NOTIFY THE MEDIA WITH-IN 24 HOURS ANY TIME OUR WATER VIOLATES STATE STANDARDS.
- * REQUIRE UTILITIES TO USE MULTIPLE METHODS TO INFORM US WHEN OUR WATER IS UNSAFE.
- * REQUIRE THAT CONSUMER CONFIDENCE REPORTS LIST SPECIFIC POLLUTERS BY NAME WHEN DATA IS AVAILABLE.

LINDA L SIKORSKI
542 S 16TH ST
READING, PA 19606

Linda L. Sikorski

RECEIVED
OCT 10 10 07
ENVIRONMENTAL QUALITY BOARD

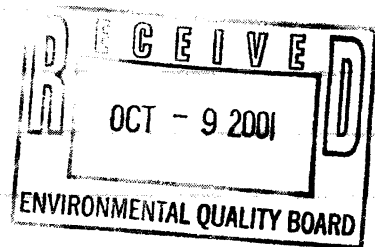


Environmental Quality Board

To whom it may concern.
We would like to see the
Consumer Guideline Report be
more detailed.

- 1) Require utilities to notify
the media within 24 hrs any time
our water violates state standards.
- 2) Require utilities to use multiple
methods to inform us when our
water is unsafe.
- 3) Require that Consumer Confidence
Reports be sent to all consumers, not
just bill-paying customers.

Jenny Barchuk
1140 Sprig St.
Reading, Pa. 19604



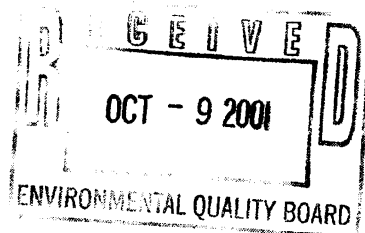
9/26/01

Dear Environmental Quality Board

Please strengthen PA's rules about the right to know about the quality of our drinking water.

- ① Require utilities to notify the media within 24 hours any time our water violates state standards.
- ② Require utilities to use multiple methods to inform us when our water is unsafe.
- ③ Require that Consumer Confidence reports list specific pollutants by name when data is available.

Imayann Hill
1296 Ribblesport Rd
Warminster Pa 18971



10/16/01
10/16/01
10/16/01